



## **Kelly Jean Brough**

President & CEO, Denver Metro Chamber of Commerce  
DPS Foundation board member since January 2010



Before being selected as president and CEO of the Denver Metro Chamber of Commerce, Kelly Brough worked as the chief of staff for the City and County of Denver. In this role Kelly's key responsibilities were to implement the new 3-1-1 customer service system and create an organizational culture which embraces performance management and continuous improvement in Denver. Previously she served as the deputy chief of staff and director of the Office of Accountability and Reform.

During her career, Brough's work has focused on improving public sector performance and service delivery and developing stronger working relationships between the public, non-profit and private sectors.

Brough started her career as a counselor for youth in the criminal justice system. She went on to serve as a personnel analyst for the City and County of Denver and a legislative analyst for the Denver City Council. Brough returned to the City in 2003 as the first female Director of Human Resources. During her two years in this role, Brough led significant reforms including moving the City to a full pay-for-performance system and establishing the City's first bonus plan program.

Brough also spent time directing an internationally recognized leadership program at the University of Colorado at Denver—the Rocky Mountain Program. Kelly served as a consultant to many local governments facilitating decisions, managing large public processes and comprehensive planning efforts, mediating disputes, and providing strategies to build stronger public/private partnerships.

Brough earned a Master's of Business Administration degree from the University of Colorado at Denver in 1989 and a Bachelor's of Science degree in Sociology, Criminal Justice from Montana State University in 1986. Brough has served on a number of boards and commissions including the Metro Denver Sports Commission, the Denver Metro Chamber Leadership Foundation and the Denver Urban Renewal Authority. Brough also was named an American Marshall Memorial Fellow in 2001 studying local public policy in Europe.